



ADJUDICATION & REVIEW COMMITTEE - 20 FEBRUARY 2018

Subject Heading:

Adult Social Care Annual Complaints
Report 2016/17

SLT Lead:

Barbara Nicholls

Report Author and contact details:

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Policy context:

An annual report is required as part of the
remit of 'The Local Authority Social
Services & NHS Complaints (England)
Regulations 2009 and Health and Social
Care (Community Health and Standards)
Act 2003.

Financial summary:

There are no financial implications

**The subject matter of this report deals with the following Council
Objectives**

Communities making Havering	X
Places making Havering	[]
Opportunities making Havering	[]
Connections making Havering	[]

SUMMARY

This report is for information and refers to the reports presented to Individuals
Overview & Scrutiny Committee on 29 November 2017.

RECOMMENDATIONS

Members to note the reports and contents.

REPORT DETAIL

Please see attached report

IMPLICATIONS AND RISKS

Financial implications and risks:

Please see attached report

Legal implications and risks:

Please see attached report

Human Resources implications and risks:

Please see attached report

Equalities implications and risks:

Please see attached report